

Terms and Conditions:

No Minimum Order

Shipping • Domestic shipping is via UPS Ground service only, FOB Beaver Dam, Wisconsin. LTL

Shipments are available upon customer request. International shipments can be shipped via USPS, but this may cause a delay in shipment. Shipping via FedEx is available upon request, but this will incur a \$12 charge for each shipment. • Rates are charged at UPS Ground rates unless special shipping methods (2nd day air, overnight, etc.) are requested. • At the time of shipping the UPS shipping interface determines whether the shipping address is commercial or residential. Shipping to an address classed as a residential destination will result in higher shipping charges. Bright Ideas has no control over how UPS determines commercial versus residential locations.

Minimum Orders • There is no minimum order. However, our items are sold in multiples of the minimum quantities. Orders not placed in multiples of the minimum quantities will be rounded up to the nearest multiple.

Opening Orders • For opening orders, acceptable payment methods are pre-payment via cashier's check, money order, Visa, MasterCard or Discover Card. • If requesting net 30 terms on an opening order: o The order must be a minimum of \$500. Certain institutions may be exempt from this rule.

No account shall be considered for net terms without a signed and completed credit application. Approval is dependent on account history and credit rating by Myrs Credit Advisors. Please note: When requesting net terms, it will take between 2 and 4 weeks to approve terms before your order will ship. Standard Payment Terms • Accepted Payment Methods are Visa, MasterCard, Discover Card, Cashier's Check or Money Order. • There will be a \$35 NSF charge for any returned checks. • Net 30 terms: o Net 30 terms will be considered upon completion of our credit application and approval by Myrs Credit Advisors. o Net 30 accounts MUST maintain a valid fax number and/or email address on file with Bright Ideas. o There will be a 5% per month internal collection fee on balances 30 days or more past due. o Accounts placed for 3rd party collections will be responsible for all fees and collections costs. An additional 30% collection fee will be added to the balance due when your account is submitted for 3rd party collections. Our 3rd party collection agency will report all account collection activity to major credit bureaus. o Customer authorizes Bright Ideas to charge any past due balances to any credit card on file. • Any delay in pre-payment on the customer's part, or if the credit card given at the time of order placement declines, will result in unavoidable delay in shipping of the order. Bright Ideas reserves the right to cancel such order if no timely response is received. Customer may reinstate the order by providing updated payment information. • Requesting Bright Ideas to contact you to obtain payment information at the time of shipping will result in unavoidable delays in shipping of your order. Pricing Changes, Availability of Goods and Backorders •

All prices are wholesale prices and are subject to change without prior notice. • All goods are subject to availability. Orders are filled in progression of ship dates, NOT on order date basis. For example: an order placed in July with a ship date of August 1st will take preference over an order placed in January with a ship date of October 1st . • Bright Ideas reserves the right to automatically backorder out of stock items unless the customer specifies “no backorders” at the time of order placement. • If goods are not shipped for any reason, Bright Ideas will not charge for these items. Any money already paid for such goods will be refunded. • Bright Ideas will not be responsible to compensate for any losses which may be suffered due to lack of availability of goods. Cancellations, Refusals, Returns, Shortages, Damages and Refunds • Notification of order cancellations MUST be received in writing via fax, email or postal service at least 2 weeks prior to order ship date.

No returns without prior approval from Bright Ideas. Orders refused or returned without Bright Ideas approval will be charged a 20% restock fee plus all freight charges. • All shortages and damages MUST be reported in writing via fax, email or postal service within 10 business days of receiving your order. Claims received after this timeframe will not be honored. It is the customer’s responsibility to inspect the goods upon arrival and make the shortage and/or damage claim within the specified timeframe.

Please note: Fabrics, colors, and finishes may vary slightly from piece to piece. Some of our items are “primitive” which means it is the nature of the item to have small cracks, “old” and “worn” looks and other slight imperfections. These imperfections are not considered damage or defects. • If a call tag has been issued, credits, refunds and/or replacements will be processed once the returned goods have been received and inspected by Bright Ideas. • All returned goods MUST be in their original packaging. No refunds, credits or replacements will be granted if returned goods were not in their original packaging. Indemnification Customer agrees to indemnify Bright Ideas, and its owners and employees, for any costs or liabilities which may incur as a result of the use of any of the Bright Ideas products.