

Terms and Conditions:

Minimum Order \$100

Upon receiving any shipment please inspect your purchase and notify us of any damages within 15 days from receipt of order. You may initiate and manage your requests for credit in Your Account on the Site. No credits or returns will be accepted without prior authorization. You must retain all merchandise and packaging until you receive authorization to return or discard the merchandise. All returned merchandise must be in its original packaging, in saleable condition, and is subject to a 20% restocking fee. Customer is responsible for all freight unless otherwise authorized. If a shipment is refused, the customer is responsible for all freight charges and a 10% restocking fee will apply. At Carson;, we strive to make sure your order is packed and shipped with care and excellence, every time. To that end, we ship all orders via FedEx Ground unless informed otherwise. Please note we have the ability to ship via various methods, but those instructions will need to be indicated on your purchase order. We ask that you inspect all deliveries and when available provide a signature upon receipt. We will not charge your account until your order has shipped. We ship US orders to arrive via FedEx Ground Delivery. Orders are shipped Monday-Friday FOB our warehouse in Kittanning PA 16201 ; weekends and holidays are excluded. If you would like your order shipped via UPS, please provide us with a collect number; or if you would like your order shipped via LTL/FTL common carrier please indicate that on your purchase order with all routing instructions. *Please note all shipping methods and instructions on your Purchase Order if they are different from our standard shipping method. We guarantee that your shipping charges will not exceed 20% within the Continental US, excluding all product displays and hardware - standard shipping rates will apply to these items. Alaska, Hawaii & Puerto Rico Orders shipped to AK, HI, and PR are delivered via USPS, unless otherwise specified.