

Policies

Minimum Order:

- \$75.00

Requirements:

-If you are a Kentucky vendor please submit a copy of your sales tax certificate via email, fax or mail.

Shipping:

-DNS Designs ships UPS ground.

Returns:

-Items may be returned to DNS Designs (minus any shipping and handling charges) under the following conditions:

-All returns must have prior approval.

-All returns must be requested within 10 days from the date you receive your order.

-Merchandise must be in original packaging and condition without any pricing or any other marks.

-No returns are accepted on close out items.

-Returns may be subjected to a 20% restocking fee.

Damages:

-Damages unfortunately do occur. DNS Designs cannot assume responsibility for any damages in shipping. Inspect your order carefully.

If you discover there are damaged items please notify your local UPS office for inspection.

-Any claim on defective merchandise must be made within 10 days from the date you receive your order.

Approval for the return of damaged items must be obtained from DNS Designs. Credit for these items will be given in the same form as payment was received.

Backorders:

-Backorders will automatically ship unless cancelled by the customer.

Pricing/Policies/Terms:

-Prices, policies and terms are subject to change without notice.

-DNS Designs cannot be held responsible for typos made on the website.

-DNS Designs accepts Visa, Mastercard, Discover and American Express.