

## **Terms and Conditions:**

Minimum order: \$150 Order processing time: Orders ship in 10 days on average

## **Returns and Refunds Policy**

How to Return an Item

Your item must be in its original unused condition to be returned, unless there is a manufacturer's defect. You must return the item within 30 days of your purchase.

1. Please email [INFO@JANMICHAELSARTANDHOME.COM](mailto:INFO@JANMICHAELSARTANDHOME.COM) to request a refund and we will assign you a tracking number.

2. Mail your returned item to: JanMichael's LLC Returns Department (insert tracking number here) 725 Poplar St Columbia, PA 17512.

3. Include in your package a signed letter stating the reason for your return and the original receipt. Return Exceptions Merchandise that has been used or altered will not be accepted for return or exchange. Restocking Fee All items are subject to a 20% restocking fee. This will be deducted from your refund. Also, we do not refund the original shipping and handling that you paid on the order. Payment Policy Accepted Methods of Payment Credit Card (Visa, MasterCard, Discover) Credit Card Charges Your credit card will be charged when you place your order. If we are not able to fulfill your order for any reason, your credit card will be refunded. Minimum Purchase Minimum purchase of \$150 or more. Any order that totals less than \$150 may be denied upon evaluation. You will be notified if this occurs and will not be billed. Shipping Policy Turnaround Time All orders are usually shipped within 10-14 business days

## **Return Exceptions**

Merchandise that has been used or altered will not be accepted for return or exchange.

## **Restocking Fee**

All items are subject to a 10% restocking fee. This will be deducted from your refund.

Also, we do not refund the original shipping and handling that you paid on the order.

## **Payment Policy**

Accepted Methods of Payment

Credit Card (Visa, MasterCard, American Express, Discover)

## **Credit Card Charges**

Your credit card will be charged when you place your order. If we are not able to fulfill your order for any reason, your credit card will be refunded.

## **Minimum Purchase**

Minimum purchase of \$150 or more. Any order that totals less than \$150 may be denied upon evaluation. You will be notified if this occurs and will not be billed.

## **Shipping Policy**

Turnaround Time - All orders are shipped within 10-14 business days

## **Carriers**

We use ShipRite and UPS as our primary carriers.

## **Order Tracking**

If a tracking number is provided by the shipping carrier, we will update your order with the tracking information. Please note that some orders will not be given a tracking number.

## **Shipping Rates**

Due to the nature of the products at JanMichael's LLC, shipping rates on average will vary from 18%-25% of your order total depending on size, volume, and quantity of prints ordered. When your order has been fulfilled and is ready for shipment, you will be contacted either via phone or secure Google Checkout Email Invoice about shipping costs.