

Minimum Order: \$150.00

Generally 2 -3 days ship out time from date order placed

Shipping policy- Customer pays for shipping unless they have a third party shipper number.

RETURNS & DAMAGED SHIPMENTS POLICY

Wild Wings accepts returns under the following situations:

Defective merchandise, product damaged in shipment from Wild Wings to the dealer and Wild Wings shipping errors. Please check acknowledgments carefully to avoid duplicate orders and shipping errors. A 20% restocking fee will apply to products returned for reasons other than Wild Wings error or defects. Such returns must be pre-approved. Call Customer Service at 800-445-6413 or 408-201-5000.

PROCEDURE FOR RETURNS & DAMAGED SHIPMENTS

If a shipping box is noticeably damaged on the outside when it arrives at your store, refuse delivery and contact Wild Wings Customer Service Department immediately. We will replace the items as soon as possible. The refused package will be returned to Wild Wings by the carrier. If the contents of the box are found to be damaged after the box is opened, contact Wild Wings Customer Service. We will instruct you on the procedure for replacement of the product. It is your responsibility to examine the contents of the shipment carefully and completely for product damage, defective merchandise or inaccurate shipment within 15 days of receipt. Authorization by our Customer Service Department is required for all returns.

PRINT REPLACEMENT POLICY

Wild Wings will package your print so that it arrives in mint condition. Should any damage occur in transit, we will make every effort to provide a print replacement at no charge. We must be notified of damaged shipments within 15 days of receipt. Due to the nature of limited edition prints, Wild Wings cannot guarantee the availability of replacement prints. We encourage our customers to insure prints for market value to compensate for damages.

RUSH SHIPMENTS

All rush orders for giftware, unframed prints and wrapped canvases received before 10 A.M. Central time will be shipped the following business day. Rush orders for framed prints will be shipped in business days. There will be a \$10 service charge added to rush orders for in-stock giftware, wrapped canvases and unframed prints. A \$15 per print service charge will be added to rush orders for framed prints.

DROPSHIPS

We will be happy to dropship your order directly to your customer. There will be a \$10 dropship fee per address.

TERMS

Initial authorization will go through payment via any major credit card at time of order. Card will be charged when order ships.