

Terms and Conditions:

Minimum Order: \$100.00 per ship date.

Each item has a minimum quantity. If the minimum of an item on an order is not met, it will be adjusted automatically.

No Ship Date All Orders placed online with no ship date specified checkout upon confirming the order will automatically be presumed to ship 'As Soon As Possible (or As Soon As Available)' with no question, based on products ordered.

Shipping: We ship via FedEx Ground Prepaid. Charges are exact shipping charges plus handling.

Payment Options New accounts must be prepaid by check, money order, or credit card. We accept Visa and Mastercard.

Net 30 Terms: Our Terms are ONLY for Customers who have been approved by the Accounting department.

To receive Net Terms, you must place an order of \$500.00 minimum, before shipping. Orders less than the minimum requirement will be subject to prepaid terms until an order reaching the minimum requirement is met. If you are a New Customer, you will need to provide Credit Card for payment, or send a check for the first order as soon as it is ready to be processed. We cannot approve of Net & Terms before the first order has not been shipped. You must also provide a Credit Reference Sheet documenting your business's professional information, as well as a Banking reference and at least three, or more, other Wholesale Vendors you are on good credit with. We do not supply any type of applications in order for you to provide this information. Once we've received your Credit Reference Sheet, the Accounting department will then contact your references for credit inquiry. Approval depends on the references response. Often, response times vary from the same day to months. Once approved, you will automatically be set to Net 30 Days with no notice. Until you are approved, your account will continue to be prepaid.

Returned Check: Any check returned will be subject to \$25 returned check fee.

Damage: Merchandise damaged by shipper must be reported to our claims department immediately. All original boxes and packaging must be saved for inspection.

Claims: All claims must be reported within 5 business days of receipt of shipment. Any claims reported past 5 days after the receipt date may only receive replacements or merchandise credit applied to the Customer's account (if returned by Customer). When reporting a claim, please provide all applicable Invoice Nos., Item ID and Qty, and please explain in detail whether the claim is regarding damages, shortages, over-shipping, etc. If possible, please take pictures upon discovering the issues; this will help the customer representative determine a solution.

Restocking Fee: returned with no report of a claim and approval of our office are subject to a 20% restocking fee, including items not claimed within 5 business days of receipt of shipment. No cash refund for all unauthorized returns; only merchandise credit. No credit for shipping.

Cancellation: Should an order be canceled **after 14 days** of Order Date, a 20% cancellation fee will be imposed. This includes items on back-order available to be shipped.

Prices: Prices are subject to change without prior notice.

Our items are handmade; color and size may slightly vary.